



GWR
Global Water Resources

2024 Water Quality Report

Global Water – Santa Cruz Water Company –
CP Water

AZ04-11-151

Global Water Resources is pleased to present the annual drinking water quality report. (Consumer Confidence Report) for calendar year 2024. This report contains important information about the quality and safety of your water.

Spanish (Español)

Este informe contiene información muy importante sobre la calidad de su agua para beber. Tradúscalo o hable con alguien que lo entienda bien.

Customer Resources

Global Water Resources (GWR) customer assistance program helps customers for the following purposes:

- Low-Income Assistance
- Deployed Service Member Assistance
- Disabled Veteran Assistance
- Furloughed Worker Assistance
- Medical Hardship Assistance

If you are a GWR customer who is in need of assistance, you can find more information about our Customer Assistance Program at: <https://www.gwresources.com/customer-assistance> or you can call us at 866-940-1102.

Customer Portal: <https://gwresources.watersmart.com/index.php/welcome>

- View and pay your bill on-line or on your smart phone.
- Set up automatic payments.
- View monthly reads.
- Manage multiple accounts.
- Provide account access to multiple people.



Important Information You Will Find In This Report.

Included in this report are details about where your water comes from, the quality of your water and how it compares to drinking water standards set by regulatory agencies. Unless otherwise indicated, this report includes water quality data collected in 2024 and up to the last 5 years. This report complies with state and federal drinking water regulations.

To ensure that tap water is safe to drink, the U S Environmental Protection Agency (EPA) prescribes regulations limiting the concentration of certain contaminants in water provided by public water systems. To ensure bottled water is safe to drink, U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water.

As your water provider, we are committed to ensuring the quality and safety of your drinking water and we are committed to providing you with information about your drinking water. This annual report is part of that commitment. To learn more about how to help protect your drinking water sources or any details provided in this report, please contact Global Water Resources Customer Care at (866) 940 - 1102 or visit our website at www.gwresources.com.



Where Your Water Comes From

CP Water receives water from the Arizona Water Company's Pinal Valley Water System (AZ04-11-009). Arizona Water Company provides groundwater to its Pinal Valley customers from wells located throughout the Casa Grande and Coolidge areas. The water is distributed through an interconnect between the two water systems and protected by a backflow prevention assembly.

Global Water Resources (GWR) monitors drinking water from the source, from the entry point into the distribution system, and in some cases from the taps of individual homes.

Special Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least some small amounts of contaminants. The presence of these contaminants does not necessarily indicate that water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised individuals such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, individuals with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These individuals should seek advice about drinking water from their health care providers. For more information about contaminants and potential health effects, or to receive a copy of the U.S. Environmental Protection Agency (EPA) and the U.S. Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and microbiological contaminants call the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Backflow and Cross- Connection

To protect consumers from contamination caused by backflow through unprotected cross connections, GWR requires installation and

periodic testing of backflow prevention assemblies. Water pressure in drinking water pipes both commercial or residential can suddenly drop during high water use in homes or in the distribution system (firefighting, water main break etc.) The GWR's Backflow/Cross Connection Control Program assures that these assemblies are tested and maintained as needed.

Your Role in Water Safety

Customers can play a vital role in safeguarding our community's water system. Participating in wellhead protection efforts, such as preventing contamination of the groundwater source near local wells, and attending public meetings helps ensure safe drinking water remains a top priority in local land-use decisions.

Everyone can contribute by using water wisely, properly disposing of household chemicals, and staying alert. If you see unauthorized access or suspicious activity near well sites, booster stations, or water tanks, please report it immediately by calling 911. Your vigilance helps keep our community water system safe and secure.

Across the state, water resources face growing pressure from rapid development and persistent drought. Conservation is essential to maintaining a sustainable supply. Smart water use, avoiding waste, and reducing daily consumption are especially important in desert regions like ours.

Fifth Unregulated Contaminant Monitoring Rule (UCMR 5)

In 2024, the water system, Pinal Valley (AZ04-11-009), was required to participate in the U.S. Environmental Protection Agency's (EPA) UCMR study. Under the UCMR, the EPA collects nationally representative drinking water occurrence data to support EPA's future regulatory determinations and, as appropriate, assist in the development of national primary drinking water regulations. A new list of unregulated contaminants is issued every five years. The UCMR 5 specified monitoring for lithium and 29 per-and polyfluoroalkyl (PFAS) substances.

The UCMR data was provided by Pinal Valley water system. Lithium and seven of the PFAS substances were detected. Please refer to the data table for additional information.

General Information About Drinking Water

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- ✚ **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- ✚ **Inorganic contaminants**, such as salts and metals can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- ✚ **Pesticides and herbicides**, such as agriculture, urban storm water runoff, and residential uses that may come from a variety of sources.
- ✚ **Organic chemical contaminants**, such as synthetic and volatile organic chemicals are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water runoff, and septic systems.
- ✚ **Radioactive contaminants**, that can be naturally occurring or be the result of oil and gas production and mining activities.

Additional Health Information

- ✚ **Arsenic:** While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems. In 2024, the highest concentration of arsenic detected in the drinking water supplied by Arizona Water Company – Pinal Valley to CP Water was 7.5 ppb.
- ✚ **Nitrate:** Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, and detected nitrate levels are above 10 ppm, you should ask advice from your health care provider. In 2024, the drinking water supplied from Arizona Water Company – Pinal Valley to CP Water had a maximum nitrate concentration of 9.16 mg/L.
- ✚ **Lead:** 2023 was the most recent year testing was performed for lead and copper at five customer homes with the cooperation of our customers. **No concentrations of lead were detected in all five homes sampled.** The EPA standard for lead requires that 90% of homes tested must have lead levels below the alert level. If your home was included in the sampling, you should have received your individual results.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. GWR is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time.

You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. **In 2024, a lead service line inventory has been completed for your water system. Please contact us for the status of the service line to your residence or facility.**

If you are concerned about lead in your water and wish to have your water tested, contact Global Water Resources Customer Care at (866) 940 - 1102. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Additional Health Information for Fluoride

This is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2 milligrams per liter (mg/L) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis). In 2023, the drinking water supplied from Arizona Water Company – Pinal Valley to CP Water had a fluoride concentration of 2.33 mg/L.

Dental fluorosis, in its moderate or severe forms, may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

Drinking water containing more than 4 mg/L of fluoride (the U.S. Environmental Protection Agency's drinking water standard) can increase your risk of developing bone disease. Your drinking water does not contain more than 4 mg/L of fluoride, but we're required to notify you when we discover that the fluoride levels in your drinking water exceed 2 mg/L because of this cosmetic dental problem.

For more information, please call Global Water Resources Customer Care at (866) 940 - 1102. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call NSF International at 1-877-8-NSF-HELP.



Key Definitions

- **Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water.
- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected health risk.
- **Maximum Residual Disinfectant Level (MRDL):** The level of disinfectant added for water treatment that may not be exceeded at the consumer's tap.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of disinfectant added for treatment at which no known or anticipated adverse effect on health of persons would occur.
- **Not Detected (ND or <):** Not detectable at reporting limit.
- **Not Applicable (NA):** Sampling was not completed by regulation or was not required
- **ppm:** Parts per million or Milligrams per liter (mg/L)
- **ppb:** Parts per billion or Micrograms per liter (µg/L)
- **pCi/L:** Measure of the radioactivity in water
- **Running Annual Average (RAA):** Is the average of sample analytical results for samples taken at a particular location during the previous four calendar quarters.
- **Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.
- **90th Percentile:** A statistical measure used to determine compliance for lead and copper results. 90% of the lead and copper samples collected must be below the action level for lead (10 ppb) and copper (1.3 ppm).

WATER QUALITY TABLES

2024 Water Quality Data Tables – GW – Santa Cruz Water Company – CP Water (AZ04-11-151)

Substance	Unit	MCL, TT, or MRDL	MCLG or MRDLG	Lowest Level	Highest Level	RAA ¹	Compliance Achieved	Typical Sources
Disinfection and Disinfection By-Products (DBP's)								
Chlorine	ppm	4	4	0.4	1.0	0.6	Yes	Water additive used to control microbes
Total Trihalomethanes (TTHM)	ppb	80	NA		60		Yes	By-product of drinking water disinfection
Haloacetic Acids (HAA5)	ppb	60	NA		5.2		Yes	By-product of drinking water disinfection
Microbiological								
Total Coliform (positive samples/month)	Present or Absent	TT	Zero	Zero	Zero	NA	Yes	Coliforms are naturally present in the environment
Lead ² and Copper								
Substance	Unit	MCLG	Action Level	Number of Samples	90th Percentile	Number of Samples Above Action Level	Compliance Achieved	Typical Sources
Copper (2023 Data)	ppm	1.3	1.3	6	0.0059	0	Yes	Corrosion of household plumbing systems; Erosion of natural deposits

¹ Running Annual Average - see definitions section.

² Five samples were taken for lead and copper analysis. All five samples had zero concentrations of lead

2024 Water Quality Data Tables – Arizona Water Company – Pinal Valley (AZ04-11-009)

Substance	Unit	MCL, TT, or MRDL	MCLG or MRDLG	Result	Compliance Achieved	Typical Sources
Inorganics						
Arsenic (2023 Data)	ppb	10	0	ND - 7.5	Yes	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Fluoride (2023 Data)	ppm	4	4	2.33	Yes	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate	ppm	10	10	0.98 - 9.16	Yes	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Chromium (2023 Data)	ppb	100	100	ND - 41	Yes	Discharge from steel and pulp mills; Erosion of natural deposits
Barium (2023 Data)	ppm	2	2	0.014	Yes	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Selenium (2023 Data)	ppb	50	50	ND - 3	Yes	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Sodium (2023 Data)	ppm	NA	NA	170 - 220	NA	Naturally present in the environment; Water softening
Radionuclides						
Alpha Emitters	pCi/L	15	0	0.9 - 3.3	Yes	Erosion of natural deposits
Combined Radium	pCi/L	5	0	ND - 1.3	Yes	Erosion of natural deposits

Pinal Valley (AZ04-11-009) Fifth Unregulated Contaminant Monitoring Rule

Substance	Unit	Highest Level Detected	Range of All Samples	MCL	Typical Sources
Lithium	ppt	304	52 – 304	NA	Discharge from manufacturing various consumer products
PFBA	ppt	20	ND - 20	NA	Discharge from manufacturing various consumer products
PFBS	ppt	91	ND - 91	NA	Discharge from manufacturing various consumer products
PFHpA	ppt	8.6	ND - 8.6	NA	Discharge from manufacturing various consumer products
PFHxA	ppt	16.8	ND - 16.8	NA	Discharge from manufacturing various consumer products
PFHxS	ppt	6.9	ND - 6.9	10	Discharge from manufacturing various consumer products
PFOA	ppt	3.5	ND - 3.5	4	Discharge from manufacturing various consumer products
PFPeA	ppt	20	ND - 20	NA	Discharge from manufacturing various consumer products
Calculated Hazard Index (HI)	ppt	1	ND - 1	1 (no units)	Combined results of PFBS and PFHxS comply with Hazard Index regulations. All public water systems have until 2029 to comply with MCL

Additional Information on Per-and Polyfluoroalkyl Substances

Your drinking water was sampled for the presence and concentration of 29 different per- and polyfluoroalkyl substances. On April 10th, 2024, the EPA announced the final National Primary Drinking Water Regulation (NPDWR) for six PFAS compounds. Public water systems must comply with the new PFAS rule by April 26th, 2029.

Compound	Final MCL (enforceable levels) parts per trillion (ppt) (also expressed as ng/L)
PFOA	4.0
PFOS	4.0
PFHxS	10.0
PFNA	10.0
HFPO-DA (commonly known as GenX Chemicals)	10.0
Mixtures containing two or more of PFHxS, PFNA, HFPO-DA, and PFBS	1 (unitless) Hazard Index

PFAS are man-made chemicals that are resistant to heat, water, and oil. They have been used since the 1940s to manufacture various consumer products, including fire-fighting foam and stain resistant, water-resistant, and nonstick items.

Many PFAS do not break down easily and can build up in people, animals, and the environment over time. Scientific studies have shown that exposure to certain PFAS can be harmful to people and animals, depending on the level and duration of exposure.

To learn more about this group of chemicals, we encourage you to read the ADEQ-provided "PFAS 101 Fact Sheet" and to visit the ADEQ website at

<https://www.azdeq.gov/pfas-resources>

Conservation and Water Stewardship

Community-driven water stewardship for lasting impact

At Global Water, being a Water Steward means caring for our communities by protecting our most precious resource - water. Living in the desert southwest, we understand just how vital water is, and we are committed to making sure it is used sustainably. That's why we've built our work around Total Water Management, a comprehensive approach that focuses on conservation, recycling, and matching the right type of water to the right need. We're not just a water utility—we're resource managers, working to ensure a reliable water future for all of us. Thanks to this commitment, we've helped save over 17.8 billion gallons of water here in Arizona! Together, we are making a difference one drop at a time.

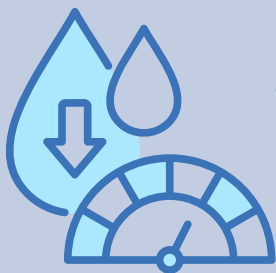
Water Consumption Data



Global Water empowers customers with their water data to make smarter water decisions. Using WaterSmart, customers can know their water use to stay informed about their households water usage. WaterSmart features help save water by:

- Tips and Tricks for water conservation living in the desert.
- Tracking monthly water consumption to check for abnormalities.
- Visual understanding of how and when they use the most water, customized to specific property size.

Adjust for the Seasons



Global Water believes small changes make a big difference. Customers are informed to optimize irrigation system based on the time of year and local rainfall. This significantly helps to:

- Reduce water waste during hotter months.
- Prevent overwatering after rainstorms.
- Ensuring landscapes only get what they need.

Community Conservation in Action



At Global Water, we are building a culture for water wise living. We believe through education, outreach, and innovative tools, we can help schools, neighborhoods and community groups protect our water. Global Water does this by offering:

- Free water conservation presentations for all ages.
- Access to conservation tools & materials.
- Free resources to schools and community leaders.

For water conservation resources and to learn more about our conservation program, please visit www.gwresources.com/conservation-education. To access the WaterSmart Customer Portal, please go to gwresources.watersmart.com